

# Tenable Accessibility Conformance Report

## VPAT® Version 2.4

**Product:** Tenable Identity Exposure 3.x

**Description:** Tenable Identity Exposure enables you to see everything, predict what matters, and act to address risk in Active Directory to disrupt attack paths before attackers exploit them.

**Report Date:** June 2023

**Contact Information:** [compliance@tenable.com](mailto:compliance@tenable.com)

**Evaluation methods used:** Testing is based on general product knowledge along with manual testing.

### Applicable Standards/Guidelines:

This report covers the degree of conformance for the following accessibility standard/guideline:

| Standard/Guideline                                                                                      | Included In Report                             |
|---------------------------------------------------------------------------------------------------------|------------------------------------------------|
| <a href="#">Web Content Accessibility Guidelines 2.0</a>                                                | Level A: Yes<br>Level AA: Yes<br>Level AAA: No |
| <a href="#">Web Content Accessibility Guidelines 2.1</a>                                                | Level A: Yes<br>Level AA: Yes<br>Level AAA: No |
| <a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a> | Yes                                            |

### Terms:

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 and WCAG 2.1 Level AAA.

## WCAG 2.4 Report

**Table 1: Success Criteria, Level A**

| Criteria                                                                                                                                                                                                                                                                                               | Conformance Level | Remarks and Explanations                                                                                                                  |
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| <p><b><u>1.1.1 Non-text Content</u></b> (Level A)<br/>           Also applies to:<br/>           Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                                     | Does Not Support  | No non-text decorative content on the system. Remaining of non-text content usually has tooltips however it's not applied to all of them. |
| <p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)<br/>           Also applies to:<br/>           Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>              | Not applicable    | —                                                                                                                                         |
| <p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)<br/>           Also applies to:<br/>           Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                               | Supports          | Video content is proposed with captions.                                                                                                  |
| <p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)<br/>           Also applies to:<br/>           Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Does Not Support  | Video includes captions only.                                                                                                             |
| <p><b><u>1.3.1 Info and Relationships</u></b> (Level A)<br/>           Also applies to:<br/>           Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                               | Does Not Support  | Layouts are not configurable and content cannot be presented in multiple layouts                                                          |
| <p><b><u>1.3.2 Meaningful Sequence</u></b> (Level A)<br/>           Also applies to:<br/>           Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                                  | Does Not Support  | There is no specific design structure for this sequence; it may be correct, but it should not be expected to be.                          |

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|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A)<br/> Also applies to:<br/> Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Partially Supports | Not all icons have any non-visual indication of current state or how to operate.                                                                                                                                                                 |
| <p><b><u>1.4.1 Use of Color</u></b> (Level A)<br/> Also applies to:<br/> Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>            | Partially Supports | A limited set of components are using color as the only visual means of conveying information.                                                                                                                                                   |
| <p><b><u>1.4.2 Audio Control</u></b> (Level A)<br/> Also applies to:<br/> Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>           | Not applicable     | —                                                                                                                                                                                                                                                |
| <p><b><u>2.1.1 Keyboard</u></b> (Level A)<br/> Also applies to:<br/> Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                | Does Not Support   | There are a number of functions the user cannot control with a keyboard alone. Examples include targeting or toggling alerts, or user menu. Only a minority of inputs is operable through the keyboard interface (datepicker, dropdown list...). |
| <p><b><u>2.1.2 No Keyboard Trap</u></b> (Level A)<br/> Also applies to:<br/> Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>        | Does Not Support   | With the default behavior as provided by the user's browser, the user will be able to interact with inputs or forms, but not all components.                                                                                                     |
| <p><b><u>2.1.4 Character Key Shortcuts</u></b> (Level A 2.1 Only)</p>                                                                                                                                                                                 | Not applicable     | —                                                                                                                                                                                                                                                |
| <p><b><u>2.2.1 Timing Adjustable</u></b> (Level A)<br/> Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                             | Does Not Support   | The user gets logged out when the session expires and there is no warning or option to extend the session.                                                                                                                                       |
| <p><b><u>2.2.2 Pause, Stop, Hide</u></b> (Level A)<br/> Also applies to:<br/> Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>       | Supports           | The product has a view that shows a live streaming of events, and this view can be paused and resumed.                                                                                                                                           |

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|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|---------------------------------------------------------------------------------------------------------------------------------------------|
| <p><b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)<br/> Also applies to:<br/> Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                                                    | Supports         | The product does not include the use of flashing or blinking text, objects or other elements.                                               |
| <p><b><u>2.4.1 Bypass Blocks</u></b> (Level A)<br/> Also applies to:<br/> Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | Supports         | —                                                                                                                                           |
| <p><b><u>2.4.2 Page Titled</u></b> (Level A)<br/> Also applies to:<br/> Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                                                                         | Supports         | Page titles are descriptive and are updated on navigation change.                                                                           |
| <p><b><u>2.4.3 Focus Order</u></b> (Level A)<br/> Also applies to:<br/> Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                                                                         | Supports         | The pages can be navigated sequentially, and focusable components receive focus in an order that preserves meaning and operability.         |
| <p><b><u>2.4.4 Link Purpose (In Context)</u></b> (Level A)<br/> Also applies to:<br/> Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                                                           | Supports         | The purpose of links are understandable from their text or context.                                                                         |
| <b><u>2.5.1 Pointer Gestures</u></b> (Level A 2.1 only)                                                                                                                                                                                                                                                           | Supports         | —                                                                                                                                           |
| <b><u>2.5.2 Pointer Cancellation</u></b> (Level A 2.1 only)                                                                                                                                                                                                                                                       | Supports         | —                                                                                                                                           |
| <b><u>2.5.3 Label in Name</u></b> (Level A 2.1 only)                                                                                                                                                                                                                                                              | Does Not Support | —                                                                                                                                           |
| <b><u>2.5.4 Motion Actuation</u></b> (Level A 2.1 only)                                                                                                                                                                                                                                                           | Not Applicable   | —                                                                                                                                           |
| <p><b><u>3.1.1 Language of Page</u></b> (Level A)<br/> Also applies to:<br/> Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul>                                                                                                    | Does Not Support | While the product does support different languages, it does not list what language is currently displayed for a programmatic determination. |

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| <ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>                                                                                                                                                                   |                    |                                                                                                                                                                                                                                                                                           |
| <p><b>3.2.1 On Focus</b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>               | Supports           | Focus changes do not affect context.                                                                                                                                                                                                                                                      |
| <p><b>3.2.2 On Input</b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>               | Supports           | Input changes do not affect context.                                                                                                                                                                                                                                                      |
| <p><b>3.3.1 Error Identification</b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   | Partially supports | Errors are identified, but the error messages are sometimes generic.                                                                                                                                                                                                                      |
| <p><b>3.3.2 Labels or Instructions</b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Supports           | Everytime a user is asked to complete an input, there is a label or instruction to make him understand the need.                                                                                                                                                                          |
| <p><b>4.1.1 Parsing</b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                | Supports           | The product uses proper coding standards for tag closing and nesting.                                                                                                                                                                                                                     |
| <p><b>4.1.2 Name, Role, Value</b> (Level A)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>      | Partial Supports   | There is not a way to programmatically determine all of these attributes that is common to all user interface components. While there are some cases where there may be common attributes provided on individual or groups of components, it is not common across the entire application. |

**Table 2: Success Criteria, Level AA**

| Criteria                                                                                                                                                                                                                                                                                               | Conformance Level  | Remarks and Explanations                                                                                                                             |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p><b><u>1.2.4 Captions (Live)</u></b> (Level AA)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                 | Supports           | —                                                                                                                                                    |
| <p><b><u>1.2.5 Audio Description (Prerecorded)</u></b> (Level AA)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Does Not Support   | —                                                                                                                                                    |
| <p><b><u>1.3.4 Orientation</u></b> (Level AA 2.1 only)</p>                                                                                                                                                                                                                                             | Supports           | —                                                                                                                                                    |
| <p><b><u>1.3.5 Identify Input Purpose</u></b> (Level AA 2.1 only)</p>                                                                                                                                                                                                                                  | Does Not Support   | —                                                                                                                                                    |
| <p><b><u>1.4.3 Contrast (Minimum)</u></b> (Level AA)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>              | Does Not Support   | 10% of the content may not follow the contrast rules exposed (placeholders, some labels most notably).                                               |
| <p><b><u>1.4.4 Resize text</u></b> (Level AA)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                     | Supports           | —                                                                                                                                                    |
| <p><b><u>1.4.5 Images of Text</u></b> (Level AA)<br/>                     Also applies to:<br/>                     Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                  | Partially Supports | Text is used to convey information rather than images of text for the biggest part. Our logotype (text that is part of a logo or brand name) is not. |
| <p><b><u>1.4.10 Reflow</u></b> (Level AA 2.1 only)</p>                                                                                                                                                                                                                                                 | Supports           | Scrollbar are used for content and usage only.                                                                                                       |
| <p><b><u>1.4.11 Non-text Contrast</u></b> (Level AA 2.1 only)</p>                                                                                                                                                                                                                                      | Does Not Support   | —                                                                                                                                                    |

|                                                                                                                                                                                                                                                                                                          |                    |                                                                                                                                                                                                                                                                                                                    |
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| <b>1.4.12 Text Spacing</b> (Level AA 2.1 only)                                                                                                                                                                                                                                                           | Does Not Support   | —                                                                                                                                                                                                                                                                                                                  |
| <b>1.4.13 Content on Hover or Focus</b> (Level AA 2.1 only)                                                                                                                                                                                                                                              | Partially Supports | The product does support the “hover” CSS pseudo class, but not the “focus” one.                                                                                                                                                                                                                                    |
| <b>2.4.5 Multiple Ways</b> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>         | Supports           | A user can follow the provided navigation menu or enter a link directly to access various sub-pages.                                                                                                                                                                                                               |
| <b>2.4.6 Headings and Labels</b> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                                                                         | Supports           | —                                                                                                                                                                                                                                                                                                                  |
| <b>2.4.7 Focus Visible</b> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                                                                               | Partially Supports | Focus, as provided through the HTML5 user interface, is dependent on the browser used to render each web page in the application. Assistive Technology can be used with a supported web browser to track focus and focus changes; however, as you tab through the page, some items such as menus do not highlight. |
| <b>3.1.2 Language of Parts</b> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                                                                           | Does Not Support   | —                                                                                                                                                                                                                                                                                                                  |
| <b>3.2.3 Consistent Navigation</b> (Level AA)<br>Also applies to:<br>Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | Supports           | The application’s navigation renders in the same order, names, forms, colors each time it is displayed.                                                                                                                                                                                                            |
| <b>3.2.4 Consistent Identification</b> (Level AA)<br>Also applies to:<br>Revised Section 508                                                                                                                                                                                                             | Partially Supports | A very limited set of components are not identified consistently.                                                                                                                                                                                                                                                  |



|                                                                                                                                                                                                                                                                               |                    |                                                                                                                                                                                                              |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>                                                               |                    |                                                                                                                                                                                                              |
| <p><b><u>3.3.3 Error Suggestion</u></b> (Level AA)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                              | Partially Supports | When a form is filled out in error, the offending field will be highlighted in red. The error feedback of what specifically relates to the error is not always specific to the context, or could be generic. |
| <p><b><u>3.3.4 Error Prevention (Legal, Financial, Data)</u></b><br/>(Level AA)</p> <p>Also applies to:<br/>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Not Applicable     | —                                                                                                                                                                                                            |
| <p><b><u>4.1.3 Status Messages</u></b> (Level AA 2.1 only)</p>                                                                                                                                                                                                                | Does Not Supports  | —                                                                                                                                                                                                            |



# Revised Section 508 Report

## Chapter 3: [Functional Performance Criteria \(FPC\)](#)

| Criteria                                                       | Conformance Level  | Remarks and Explanations                                                                                                                                                                                       |
|----------------------------------------------------------------|--------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 302.1 Without Vision                                           | Does Not Support   | —                                                                                                                                                                                                              |
| 302.2 With Limited Vision                                      | Does Not Support   | Users of Microsoft Windows operating systems can access Magnifier in the Accessibility Options. Users of macOS have various accessibility tools built-in. The product supports the system large font settings. |
| 302.3 Without Perception of Color                              | Partially Supports | A very few components are using color as the only visual means of conveying information.                                                                                                                       |
| 302.4 Without Hearing                                          | Not applicable     | —                                                                                                                                                                                                              |
| 302.5 With Limited Hearing                                     | Not applicable     | —                                                                                                                                                                                                              |
| 302.6 Without Speech                                           | Not applicable     | —                                                                                                                                                                                                              |
| 302.7 With Limited Manipulation                                | Supports           | Only mouse and keyboard interaction is required. This interaction does not require simultaneous actions nor time sensitive interaction.                                                                        |
| 302.8 With Limited Reach and Strength                          | Supports           | Only mouse and keyboard interaction is required. This interaction does not require simultaneous actions nor time sensitive interaction.                                                                        |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Does Not Support   | The application does not include features that would assist those with limited language, cognitive, or learning abilities.                                                                                     |

## Chapter 4: Hardware

Does not apply

## Chapter 5: Software

| Criteria                                              | Conformance Level                    | Remarks and Explanations                                                                                                                                                                                                                                                                                                                                                                                                               |
|-------------------------------------------------------|--------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 501.1 Scope – Incorporation of WCAG 2.0 AA            | See <a href="#">WCAG 2.0</a> section | See information in WCAG section                                                                                                                                                                                                                                                                                                                                                                                                        |
| <b>502 Interoperability with Assistive Technology</b> |                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| 502.2.1 User Control of Accessibility Features        | Partially Supports                   | The product is browser-based; therefore the browser that is used will determine how well the application interacts with other applications. Internet Explorer/Edge supports Windows Accessibility features and additional features that make Internet Explorer/Edge more accessible for people with disabilities. Firefox, Safari and Google Chrome also support features that make them more accessible for people with disabilities. |
| 502.2.2 No Disruption of Accessibility Features       | Does Not Support                     | The application does not intentionally disrupt any accessibility features; however, it is not intentionally designed to avoid disruption either                                                                                                                                                                                                                                                                                        |
| <b>502.3 Accessibility Services</b>                   |                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| 502.3.1 Object Information                            | Does Not Support                     | The application does not intentionally support programmatic determination of object information such as role.                                                                                                                                                                                                                                                                                                                          |
| 502.3.2 Modification of Object Information            | Does Not Support                     | There is no support for programmatic interaction with the software interface. There is no ability to determine role or purpose or update that information in the context of assistive technology.                                                                                                                                                                                                                                      |
| 502.3.3 Row, Column, and Headers                      | Supports                             | Column headers are present. Header cells and data cells are properly identified in markup.                                                                                                                                                                                                                                                                                                                                             |
| 502.3.4 Values                                        | Does Not Support                     | There is no support for                                                                                                                                                                                                                                                                                                                                                                                                                |

|                                    |                    |                                                                                                                                                                                                   |
|------------------------------------|--------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                    |                    | programmatic interaction with the software interface. There is no ability to determine role or purpose or update that information in the context of assistive technology.                         |
| 502.3.5 Modification of Values     | Does Not Support   | There is no support for programmatic interaction with the software interface. There is no ability to determine role or purpose or update that information in the context of assistive technology. |
| 502.3.6 Label Relationships        | Partially Supports | While labels relationships are widely implemented in the product, it is not a systematic coverage (e.g.: drop downs with auto-completions are lacking this support).                              |
| 502.3.7 Hierarchical Relationships | Does Not Support   | There is no support for programmatic interaction with the software interface. There is no ability to determine role or purpose or update that information in the context of assistive technology. |
| 502.3.8 Text                       | Supports           | —                                                                                                                                                                                                 |
| 502.3.9 Modification of Text       | Does Not Support   | There is no support for programmatic interaction with the software interface. There is no ability to determine role or purpose or update that information in the context of assistive technology. |
| 502.3.10 List of Actions           | Does Not Support   | There is no support for programmatic interaction with the software interface. There is no ability to determine role or purpose or update that information in the context of assistive technology. |
| 502.3.11 Actions on Objects        | Does Not Support   | There is no support for programmatic interaction with the software interface. There is                                                                                                            |

|                                                               |                    |                                                                                                                                                                                                                                                                                                                                 |
|---------------------------------------------------------------|--------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                               |                    | no ability to determine role or purpose or update that information in the context of assistive technology.                                                                                                                                                                                                                      |
| 502.3.12 Focus Cursor                                         | Partially Supports | While the pages can be navigated sequentially, and focusable components receive focus in an order that preserves meaning and operability, the product does not present the necessary mechanism to visually track the focus and selection attributes of user interface components. It does show the text insertion point though. |
| 502.3.13 Modification of Focus Cursor                         | Does Not Support   | There is no support for programmatic interaction with the software interface. There is no ability to determine role or purpose or update that information in the context of assistive technology.                                                                                                                               |
| 502.3.14 Event Notification                                   | Does Not Support   | The application does not provide event notification for consumption by assistive technology.                                                                                                                                                                                                                                    |
| 502.4 Platform Accessibility Features                         | Does Not Support   | There is no in-application ability to manipulate or configure any of these factors.                                                                                                                                                                                                                                             |
| <b>503 Applications</b>                                       |                    |                                                                                                                                                                                                                                                                                                                                 |
| 503.2 User Preferences                                        | Not Applicable     | The product is a Web Application, not required to conform here.                                                                                                                                                                                                                                                                 |
| 503.3 Alternative User Interfaces                             | Does Not Support   | —                                                                                                                                                                                                                                                                                                                               |
| <i>503.4 User Controls for Captions and Audio Description</i> | Partially Supports | Captions are present for video content. No audio description exists.                                                                                                                                                                                                                                                            |
| <b>504 Authoring Tools</b>                                    | Not Applicable     | Product is not an authoring tool.                                                                                                                                                                                                                                                                                               |

## Chapter 6: [Support Documentation and Services](#)

| Criteria                                                         | Conformance Level                    | Remarks and Explanations                                                                                                                                           |
|------------------------------------------------------------------|--------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>601.1 Scope</b>                                               |                                      |                                                                                                                                                                    |
| <b>602 Support Documentation</b>                                 |                                      |                                                                                                                                                                    |
| 602.2 Accessibility and Compatibility Features                   | Does Not Support                     | —                                                                                                                                                                  |
| 602.3 Electronic Support Documentation                           | See <a href="#">WCAG 2.0</a> section | See information in WCAG section                                                                                                                                    |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Not Applicable                       | Product support documentation is publicly provided in PDF an HTML format, at no additional charge.                                                                 |
| <b>603 Support Services</b>                                      |                                      |                                                                                                                                                                    |
| 603.2 Information on Accessibility and Compatibility Features    | Supports                             | Tenable provides several support service options for end-users with disabilities, including email, telephone, instant messaging, and a web-based ticketing system. |
| 603.3 Accommodation of Communication Needs                       | Supports                             | Tenable provides several support service options for end-users with disabilities, including email, telephone, instant messaging, and a web-based ticketing system. |