tenable®

OT Security

HEALTH CHECK FOR TENABLE OT SECURITY

SERVICES BRIEF

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1. INTRODUCTION

This Services Brief ("Brief") incorporates and is governed by the Master Agreement located at
http://static.tenable.com/prod_docs/tenable_slas.html, or any negotiated agreement between the parties that covers Professional Services ("Agreement"). Any capitalized terms used herein but not defined will have the definitions ascribed to them in the Agreement.

Any installation, configuration, knowledge transfer, or instruction not specifically referenced in this Brief is considered out of scope for this engagement. This includes, but is not limited to, any integrations related to third party products.

2. SERVICE OVERVIEW

The Tenable® Health Check ("Services") provides customers with guidance and direction in evaluating and ensuring the continued resilience and effectiveness of their Vulnerability Management (VM) capability. Tenable will facilitate an assessment exercise to determine how the current capabilities meet the client's current business requirements and determine areas of enhancement. This will be followed by reviewing the solution and applying recommended best practices from Tenable and the industry in order to perform as efficiently as possible. The Services include the following activities:

(a) Assessment of Tenable OT Security platform and producing Deliverable report

(b) Solution review, sharing best practices and implementing recommendations

(c) Producing documentation and deliverables

3. SCOPE

Activity 1: Assessment of Tenable OT Security platform and producing Deliverable report
This activity is designed to identify the plan and key personnel, high-level goals and objectives of the Customer's VM practice and current gaps and level of resilience.

Activity Tasks
(a) Pre-call to outline the engagement goals and objectives, steps and identify key Customer project stakeholders/users and their roles. For example:

   (i) OT/Industrial Control System (ICS) Security

   (ii) Operations/Remediation teams

   (iii) Management/Executive

(b) Assessment session to identify the resilience of the current VM practice and areas of enhancement.

(c) Produce and deliver a Deliverable Report capturing the assessment session findings.

(d) Assess the state of the deployment and make recommendations around existing features within the product.

Activity 2: Solution review, sharing best practices and implementing recommendations

Tenable reviews Customer's implementation and operation against Tenable best practices and Customer's goals and objectives outlined in Activity 1.

Activity Tasks

(a) Fine-tune various aspects of your deployment. These include solution performance, resource usage, configuration, passive analysis, active analysis, dashboards and storage.

(b) Implement recommendations from configuration review.

(c) Provide hands-on knowledge transfer and best practices to your team on operating your solution per Tenable's recommendations and driving your VM program.

4. DELIVERABLES

A single deliverable document containing the following will be completed as part of the engagement:

(a) High-level assessment summary that identifies gaps and areas for improvement

(b) Documentation of Customer's Tenable solution configuration and Tenable recommendations

5. ASSUMPTIONS AND CONSTRAINTS

Tenable will rely on the following assumptions, together with those stated elsewhere in this Brief, in performing the service in this Brief. Should any of these assumptions prove incorrect or incomplete, or should Customer fail to comply with any of the responsibilities set forth in this Brief, Tenable reserves the right to modify the price, scope, level of effort, or schedule for the service in this Brief.

(a) Customer has valid licenses for all Tenable software covered by this Brief.

(b) Tenable may perform the service both remotely and on-site at a mutually agreed upon Customer location.

(c) Customer will provide Tenable access to key individuals, information and network resources at Customer site that are required in order for Tenable to perform the required tasks and deliverables of this Brief. Timely access to these key Customer individuals is required during the duration of this Brief, either onsite or remotely.

(d) When at a Customer facility, the Customer will provide Tenable Consultant with a professional workspace such as a conference room and access to personnel with sufficient privileges to the relevant hardware and software required to perform the engagement.

(e) Customer shall provide the Tenable Consultant with reasonable and safe access to Customer's facilities and ensure that its facilities constitute a safe working environment.

(f) The Customer systems meet or exceed the specifications found in the Tenable General Requirements document, available at https://docs.tenable.com/generalrequirements/.

(g) All workdays under this Brief are based upon an eight (8) hour workday and all work will be completed during normal working hours defined as Monday through Friday.

(h) Tenable personnel will not be exposed to hazardous environments. Customer will provide any safety equipment needed. Customer personnel will mount the hardware in the appropriate locations.

(i) Tenable is not responsible for any impact caused by Active Querying or any other network communication.

ABOUT TENABLE

Tenable® is the Exposure Management company. Approximately 40,000 organizations around the globe rely on Tenable to understand and reduce cyber risk. As the creator of Nessus®, Tenable extended its expertise in vulnerabilities to deliver the world's first platform to see and secure any digital asset on any computing platform. Tenable customers include approximately 60 percent of the Fortune 500, approximately 40 percent of the Global 2000, and large government agencies. Learn more at www.tenable.com.

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